
Warranty

- WOW warrants its products to be free from defect in materials and workmanship during installation and normal use.

- WOW further warrants the following:
 - Limited Lifetime Warranty on all Galvanized Steel Posts, Stainless Steel Hardware, Aluminum Fittings, and Aluminum Post Caps.
 - Limited 15-Year Warranty on all Punched Decks.
 - Limited 10-Year Warranty on Recycled Posts.
 - Limited 10-Year Warranty on all Rails, Rungs, Loops, Rotomolded Components and Plastic Sheet Components.
 - Limited 1-Year Warranty on all Moving Parts, Swing Seats, Swing Hangers and other material not covered above.

The warranty stated above is valid only if the structure is installed in conformity with the installation instructions provided by WOW using parts approved by WOW. All parts are to be subject to normal use for the purpose of which the parts were designed. Prior to installation, the parts are not to be subject of vandalism, misuse, neglect or accident. Parts are not to be altered, modified or repaired by anyone other than WOW.

This warranty does not cover cosmetic items (i.e. scratches, dents, fading, discoloring, weathering), paint or decorations, and normal wear and tear.

WOW shall deliver the repaired or replacement part or parts to the site free of charge, but will not be responsible for labor or the cost of labor on replacing these parts. Replacement parts shall be covered under the original warranty.

This warranty is exclusive and is in lieu of all other warranties, whether expressed or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose. Further, no representation, written or oral, of any WOW sales representative may be substituted for the afore described exclusive limited warranty. To the extent permitted by the law, WOW shall not be liable for any direct, indirect, special, incidental or consequential damages, which are expressly excluded from this sale.

