



PlaygroundEquipment.com
1 Playground Drive
Greenfield, IN 46140
Toll Free 1-800-667-0097
International 1-317-747-0203
Fax 1-317-855-9247

The warranty as stated is for equipment distributed under the brand name PlaygroundEquipment.com only. Contact a customer service representative for warranty information on products not listed under the PlaygroundEquipment.com brand.

PlaygroundEquipment.com warrants to its original customer for as long as the original customer owns the product and uses the product with normal use and installation in accordance with published specifications to be free from defects in materials and workmanship.

This warranty does not cover damage from misuse, vandalism, modified parts or damage such as dents, scratches, fading/weathering and normal wear and tear. The warranty does not cover the cost of freight or labor for removal and installation of repaired or replacement parts. Warranty claims must be filed within the applicable warranty period. Replacement parts carry the applicable warranty from the date of shipment of the replacement part.

Repair/Replacement orders for warranted products will be for the component part only. (Not the entire product.) Contact your PlaygroundEquipment.com distributor for a return authorization.

Warranties are limited to repair or replacement of defective parts. A repaired or replacement part is covered only for the original warranty period. All warranties begin on the delivery date of the goods. Warranties are non-transferable and only apply to end users who purchase new products directly from PlaygroundEquipment.com or an authorized PlaygroundEquipment.com distributor for personal or business use and not for purpose of re-distribution or re-sale. No other warranties apply.

View product warranties by coverage period

- **100 year limited warranty**

- Aluminum and steel upright posts against structural failure due to deterioration, corrosion, or workmanship
- Hardware against structural failure due to deterioration, corrosion, or workmanship
- Post caps and clamps against structural failure due to deterioration, corrosion, or workmanship

- **15 year limited warranty**

- Rails, rungs, rigid climbers, loops and decks against structural failure or workmanship
- HDPE and rotational molded plastic components against structural failure due to materials or workmanship

- **5 year limited warranty**

- Cables and nets against premature wear due to natural deterioration or manufacturing defects
- Swing set frames
- PVC coating against cracking and peeling

- **3 year limited warranty**

- Blow molded plastics against structural failure due to materials or workmanship

- **1 year limited warranty**

- Moving parts against structural failure due to materials or workmanship
- All materials and products not covered above against failure due to materials or workmanship including swing parts (seats, hangers, chains, connectors) and post mount events (Bongos, Rain Wheel, Ship's Wheel, Single Drum)
- All adult fitness equipment